

一般社団法人 信州千曲観光局  
Shinshu Chikuma Tourism Bureau

# Temporary Baggage Storage Service



## Convenient Service

We offer temporary luggage storage. Please feel free to use this service when sightseeing around the area or using a shared bicycle.



## 【Flat daily rate】

- S size ¥500 (up to 45 L)
- M size ¥800 (up to 70 L)
- L size ¥1,000 (large suitcases, etc.)
- Special ¥1,200 (long items, etc.)

Open 9:15 a.m. to 5:30 p.m.

Please note that baggage cannot be stored or returned outside the business hours of the Shinshu Chikuma Tourism Organization. \*Extra charges will be added if you pick up your baggage after the scheduled time.

【Contact Us】一般社団法人 信州千曲観光局  
Shinshu Chikuma Tourism Bureau  
TEL 026-261-0300



Valuables, fresh foods, and live animals or plants cannot be accepted.

Please check the back for the Terms and Conditions.

## Baggage Storage Service Terms and Conditions

### Article 1 (Purpose)

These terms outline the conditions for using our baggage storage service.

### Article 2 (Formation of Contract)

The service contract is formed when the user pays the fee and our office receives it.

### Article 3 (Items Accepted for Storage)

1. Only standard travel luggage is accepted.
2. The following items cannot be stored:
  - (1) Valuables such as cash, precious metals, securities, and passports
  - (2) Hazardous items (explosives, blades, flammables, chemicals, etc.)
  - (3) Perishables, plants or animals, and items that may rot or deteriorate
  - (4) Items prohibited by law from being carried or stored

### Article 4 (User Responsibility)

Users must provide accurate information on the application form and must not deposit prohibited items.

### Article 5 (Storage Method)

Items are kept with standard care, but special handling such as temperature control, waterproofing, or humidity control is not provided.

### Article 6 (Disclaimer)

1. We are not liable in the following cases:
  - (1) False information provided by the user
  - (2) Damage or deterioration that cannot be prevented with standard care
  - (3) Natural disasters, theft, or other unavoidable events
  - (4) Minor damage such as internal breakage, liquid leakage, or wrinkles in clothing
2. If damage occurs due to our negligence, compensation will be limited to the amount of the service fee.

### Article 7 (Pickup)

Users must verify their identity at pickup and check the condition of their luggage. If the scheduled pickup time is exceeded, additional fees will apply based on the delay.

### Article 8 (Storage Period and Handling of Items After the Storage Period)

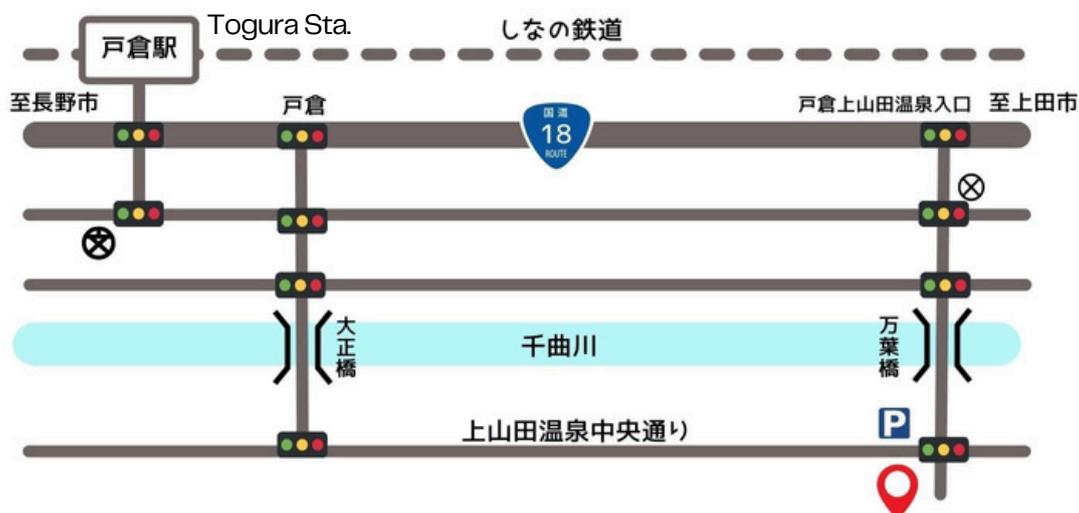
1. If the user does not pick up their luggage after the scheduled pickup time, the service will attempt to contact the user for a certain period. This period includes the day of the scheduled pickup, the next day, three days later, one week later, and two weeks later.
2. The storage period after exceeding the pickup date is three weeks.
3. If the user does not pick up their luggage or contact the service after the scheduled pickup date and after the designated storage period, the service may discard the luggage or handle it in another appropriate manner.
4. Any costs incurred in connection with the disposal of luggage after the storage period shall be borne by the user.
5. The service is not responsible for any damage arising after the storage period has passed.

### Article 9 (Handling of Personal Information)

1. Personal information such as name and contact details obtained from users will be used only for providing the luggage storage service and related operations.
2. Except when required by law, personal information will not be provided to third parties without the user's consent.
3. The obtained personal information will be properly managed to prevent leakage, loss, or damage.

### Article 10 (Changes to the Terms)

These terms may be changed as necessary.



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Shinshu Chikuma Tourism Bureau